

MCMA 2026 Conference
MAY 4 – 7
Hosted by Central West Region
Delta Marriott Mississauga

In This Together - Embracing the Uncontrollable Changing Work Environment

AGENDA

Monday May 4

Hotel Check in/Registration

6:00pm Welcome Reception - Mississauga Room downstairs

Tuesday May 5

8:00am – 9:00am Breakfast - Mississauga Room downstairs

9:00am - 9:10am Greetings and Welcome Carmela Radice and Miranda Vink

9:10am – 10:10am Chief Justice Nicklas, Associated Chief Justice Leroy and Central West Regional Senior Justice of the Peace S. Burton

10:10am – 10:30am Edebwed Ogichidaa Kwe - Valarie King introduction and song.

10:30am – 10:45am Break

10:45am – 11:00am Mayor of Mississauga Caroline Parrish, CAO Geoff Wright and City Solicitor and Commissioner of Legislative Services Graham Walsh

11:00am – 12pm Keynote Speaker, Jason Maraschiello “Thriving through uncertainty”

12:00pm – 1:00pm Lunch

1:00pm – 1:15pm Barb Ryner to present the MCMA President’s Report

1:15pm – 1:30pm Introduction of new MCMA members and service recognition

1:30pm – 1:45pm Sponsor introductions

1:45pm – 3:00pm Shop Talk – Breakout sessions with MCMA members on relevant topics within our court offices such as AMPS/APS (impact of Bill 56), Re-openings, Extensions, Collections, Motions, HR recruitment and retention, employee engagement, scheduling of Part I and Part III matters, management of court location facilities and court security, Zoom courts.

3:00pm – 3:15pm Break

3:15pm – 4:00pm Continuation of Shop Talk

4:00pm Group Picture

Wednesday May 6

8:00am – 9:00am Breakfast

9:00am – 10:30am Armina Samadi A/Manager of Corporate Court Services and Teresa Maslach, Senior Policy and Business Analyst, POA Unit to provide the Ministry of Attorney General updates.

10:30am – 10:45am - Break

10:45am – 11:15am Sergeant Aamer Merchant, Peel Regional Police to present on the security and responsibilities of the Provincial Offences Court Offices.

11:15am - 12:15pm - Best Practices Learned During The Cyber Security Incident at the City of Hamilton- Presented by Cindy Mercanti, Director of Customer Service, POA and Financial Integration and Hamilton POA Leadership

12:15pm – 1:15pm Lunch

1:15pm – 2:15pm Psychology of Leadership presented by Miranda Vink, Associate Director of Court Services Niagara Region.

2:15pm – 3:00pm Visit Sponsorship Booths and Break

3:00pm – 3:30pm Chris Carpenter, Manager of Provincial Offences City of Windsor, James Whitaker, Owner of White Acre and Rakesh Naidu, the CEO of YQG Technologies to present AI Powered Phone Agent

3:30pm – 3:45pm MCMA Forms Committee to provide an update

3:45pm – 4:15pm Peer Recognition Awards

5:00pm – Group Dinner Solstice Restaurant and Trivia (Bus arrives at hotel 5:00pm and pick up at 10:30pm)

Thursday May 7

8:00am – 9:00am Breakfast

9:00am – 10:45am MCMA Board Members to present updates and seek feedback from membership.

10:45am – 11:00am 2027 MCMA Conference announcement

11:00am – 11:15am Box Lunch

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