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MCMA 2026 Conference

MAY 4 – 7, 2026



**Hosted by Central West Region at the
Delta Marriott, Mississauga**

**In This Together
Embracing the Uncontrollable
Changing Work Environment**

DAY 1 (Mississauga Room Lower Level)

Monday May 4

Hotel Check in/Registration

6:00pm Welcome Reception - Mississauga Room lower level

Day 2 (Mississauga Room Lower Level)

Tuesday May 5

- 8:00am – 9:00am Breakfast Mississauga Room lower level
- 9:00am - 9:10am Greetings and Welcome Carmela Radice and Miranda Vink
- 9:10am – 10:10am Chief Justice Nicklas, Associated Chief Justice Leroy and Central West Regional Senior Justice of the Peace Samantha Burton (**Closed Session**)
- 10:10am – 10:30am Edebwed Ogichidaa Kwe - Valarie King introduction and song.
- 10:30am – 10:45am Break
- 10:45am – 11:00am Mayor of Mississauga Carolyn Parrish and Chief Administration Officer Geoff Wright
- 11:00am – 12:00pm Keynote Speaker, Jason Maraschiello “Thriving through uncertainty”
- 12:00pm – 1:00pm Lunch
- 1:00pm – 1:15pm Barb Ryner to present the MCMA President’s Report
- 1:15pm – 1:30pm Introduction of new MCMA members and service recognition
- 1:30pm – 1:45pm Sponsor introductions
- 1:45pm – 3:00pm **Shop Talk** Breakout sessions with MCMA members on relevant topics within our court offices such as AMPS/APS (impact of Bill 56), Re-openings, Extensions, Collections, Motions, HR recruitment and retention, employee engagement, scheduling of Part I and Part III matters, management of court location facilities and court security, Zoom courts.
- 3:00pm – 3:15pm Break
- 3:15pm – 4:00pm Continuation of Shop Talk
- 4:00pm Group Picture

Day 3 (Mississauga Room Lower Level)

Wednesday May 6

- 8:00am – 9:00am Breakfast
- 9:00am – 10:30am Armina Samadi, Director, Agency and Tribunal Relations Branch, Policy Division, Jacquie Williamson, Acting Director, Program Management Branch, Josie Eusepio Acting Manager of Corporate Court Services and POA Unit team to provide the Ministry of Attorney General updates.
(Closed Session)
- 10:30am – 10:45am Break
- 10:45am – 11:15am Sergeant Aamer Merchant, Peel Regional Police to present on the security and responsibilities of the Provincial Offences Court Offices.
(Closed Session)
- 11:15am - 12:15pm Best Practices Learned During The Cyber Security Incident at the City of Hamilton- Presented by Cindy Mercanti, Director of Customer Service, POA and Financial Integration and Hamilton POA Leadership **(Closed Session)**
- 12:15pm – 1:15pm Lunch
- 1:15pm – 2:15pm Psychology of Leadership presented by Miranda Vink, Associate Director of Court Services Niagara Region.
- 2:15pm – 3:00pm Visit Sponsorship Booths and Break
- 3:00pm – 3:30pm Chris Carpenter, Manager of Provincial Offences City of Windsor, James Whitaker, Owner of White Acre and Rakesh Naidu, the CEO of YQG Technologies to present AI Powered Phone Agent.
- 3:30pm – 3:45pm MCMA Forms Committee to provide an update.
- 3:45pm – 4:15pm Peer Recognition Awards.
- 5:00pm Group Dinner Solstice Restaurant and Trivia (Bus arrives at hotel 5:00pm and pick up at 10:30pm)

Day 4 (Mississauga Room Lower Level)

Thursday May 7

8:00am – 9:00am Breakfast

9:00am - 10:45am MCMA Board Members to present updates and seek feedback from membership.

10:45am – 11:00am Denis Desrosiers Award of Excellence

11:00am – 11:15am 2027 MCMA Conference



Commercial Credit Adjusters Ltd.

