



MCMA – POA Collections Committee

Karen Facca - Chair



Who are we?

- MCMA-POA Collections Committee membership is voluntary and members are always welcome.
- The committee is comprised of municipal staff from each of the 7 regions – West, Central West, East Central East, North East, North West and Toronto
- Members include Court Managers and Collections professionals to ensure there is a well-rounded knowledge base and ongoing communication between Courts Administration and Finance

Current Members

<u>Fname</u>	<u>Lname</u>	<u>POA Court - Region</u>	<u>Email</u>
Adrienne	Beaulne	Dryden	abeauline@dryden.ca
Amanda	Sheridan	Kawartha Lakes	asheridan@city.kawarthalakes.on.ca
Amy	Rocha	Guelph	amy.rocha@guelph.ca
Aravinthan	Thillainathan	Toronto	aravinthan.thillainathan@toronto.ca
Benson	Kung	Burlington	benson.kung@burlington.ca
Brian	Popowich	York	brian.popowich@york.ca
Chris	Tsangarides	Toronto	ctsanga@toronto.ca
Claudia	Conti	Barrie	cconti@barrie.ca
Geoff	Beckett	Chatham	geoffb@chatham-kent.ca
Janice	Hoskins	Peterborough	jhoskins@peterborough.ca
Jenifer	Fick	Caledon	jenifer.fick@caledon.ca
Karen	Dunn	Kawartha Lakes	kdunn@city.kawarthalakes.on.ca
Karen	Facca	Durham	karen.facca@durham.ca
Linda	Beaver	Durham	linda.beaver@durham.ca
Melissa	Chiarot	Waterloo	mchiarot@regionofwaterloo.ca
Monique	Lefebvre	Stormont, Dundas, Glengarry	mlefebvre@sdgcounties.ca
Nicole	Shearman	Caledon	nicole.shearman@caledon.ca
Patricia	Williams	Simcoe	Patricia.Williams@norfolkcounty.ca
Renee	Allen	Northumberland	allenr@northumberlandcounty.ca
Rita	Pilon	Stormont, Dundas, Glengarry	rpilon@sdgcounties.ca
Tina	Benoit	Leeds & Grenville	Tina.Benoit@uclg.on.ca

What do we do?

- The POA Collections Committee will review questions, concerns and requests from municipal courts regarding the needs of Municipalities when collecting outstanding court ordered defaulted fines.
- The Collection Committee will work with the other Committee's and the MCMA Board, to ensure the needs of all regions are being met, based on input from the members.
- Best practice recommendations are forwarded to the MCMA Board for final review.

Meetings

- The POA Collections Committee meets as required at the call of the Chair or request of any member through the Chair
- Generally, meetings are held once a month via teleconference calls.
- A Meeting Agenda is prepared prior to the call and includes:
 - Minutes from previous meeting
 - Current business and pending initiatives
 - New Business and Updates
 - Date of next call

2018 POA Collections Workshop

- On Nov 1-2, 2018 the Region of Durham hosted the 1st annual collections workshop.
- 45 Municipal participants, 5 sponsors, 10 speakers
- The Agenda included topics and presentations from:
 - Collection Agency Panel (Changes to collection regulations & New Technology)
 - OECM (Ontario Education Collaborative Marketplace)
 - Short Message Services (Texting notice of unpaid fine or payment reminder)
 - Round Table Discussions
 - Prosecution '101'
 - New Cannabis Legislation
 - AMPS
 - CAMS Training Session

Future Agenda Topics

- Education & Training
 - Mentoring program to '*Share the knowledge*' on internal collection practices & processes with new POA collectors
- Tools for Collections
 - Skip-tracing tools, (ie: Teranet, Geo-Warehouse)
 - Civil enforcement processes, (ie: Writs, Garnishments, Add to Tax Roll)
- Collection Agency Performance
 - Sharing of recovery statistics and RFP processes
- Updates from MAG and/or Service Ontario
- Municipalities Information Sharing
 - More Round Table Topics

2019- POA Collections Workshop

Save the Date



SAVE THE DATE!

MCMA-POA COLLECTIONS EDUCATION WORKSHOP
Monday, Oct 21 – Tuesday, Oct 22, 2019

Hosted by: Northumberland County
Location: Council Chambers, 2nd Floor
555 Courthouse Road
Cobourg, ON K9A 5J6

DETAILS TO FOLLOW!

Questions/Comments



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Thank You

