



CAMS

"OH NO"

Now What?

Presented By:

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Welcome

- CAMS the end of the Road??
- Where we came from
- What happened
- Options available
- Q&A's

Niagara Region

- 2005 Niagara began Development of Collections software.
- As the years go by they add Courts Admin and Prosecution.
- Great system, included support and training.
- And Cheap.

- **February 2017:**
- Niagara made a management decision, to no longer develop or support CAMS.
- In turn they orchestrated a facilitated 2 day brainstorming session of what to do.

Steering Committee

- After two days of discussions.
- There were 5 Volunteers representing municipalities Large medium & small.
- City of Toronto, Region of York, City of Mississauga, Region of Niagara and the County of Hastings.

Steering Committee

Terms of Reference:

- To evaluate and make recommendations for the replacement of the case management system known as CAMS

Steering Committee Scope

- Project Plan & Timeline.
- Establish detailed Capability specs
- Self solutions – demos
- Evaluate interim solutions for existing CAMS
- Host CAMS Info sessions
- Develop strategy for engagement with MAG
- Budget opportunities.

Steering Committee

Out of Scope:

- Implement New case management system.
- Develop RFP for replacement option.

Steering Committee

- OBJECTIVES
- Identify potential replacement for CAMS.
- Identify interim support options
- Identify opportunities for shared governance and funding model

OPTIONS

- A municipality may take over the support for CAMS. (No offers to date)
- Each municipality is responsible for their own support internally.
- Municipalities engage the services of an independent Service Supplier such as; White Acre to satisfy their own CAMS support,

Ministry of Attorney General

- July 5.
- Advised that ICON is on the list for replacement.
- Review & analysis first
- OCJ first, other partners after.

CAMS USER GROUP

- Email sent and followed up,
- Approximately 36 indicated their desire to continue with CAMS support through independent Service Supplier,
- 2 Declined
- 2 identified cost as an issue.
- Several advised that they have already signed a contract with an Independent Service Supplier

CAMS USER GROUP

cont

- Mass teleconference September.
- Synopsis coming soon.

Conclusion

- Lots of things happening!
- CAMS Replacement
- Trusted Network Model
- Change Management Project

- THANK YOU

Questions



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