

## Jeremy Smith - Region of Durham– nominated for Innovation

Jeremy has demonstrated exceptional innovation and leadership through his instrumental role in implementing **CAMS 4** within our court office. Unlike many other courts that may transition from CAMS 3 before advancing to the newest version, our team moved directly into CAMS 4 --an ambitious and challenging leap. This required not only learning a completely new system, but doing so without the benefit of foundational experience that other jurisdictions relied on.

Jeremy embraced this challenge with courage, creativity, and forward-thinking determination. He took on the responsibility of navigating a platform newer than what most courts are currently using, often encountering system errors and identifying unknowns that required thoughtful, innovative solutions. His ability to analyze issues, troubleshoot effectively, and anticipate future needs has been crucial to ensuring our implementation stays on track.

Through his initiative and deep commitment, Jeremy has become our in-house expert on CAMS 4, guiding staff, building internal knowledge, and creating practical solutions that enhance daily operations. Because of Jeremy's dedication to ensuring CAMS functions smoothly in our office, we are not only benefiting internally --our progress and learnings will hopefully help pave the way for other courts to transition more smoothly and confidently to CAMS 4 in the future.

Jeremy actively promotes new ideas, encourages continuous learning, and takes calculated risks that lead to meaningful improvements to court services. His innovative mindset, resilience, and leadership exemplify every aspect of the Innovation Award criteria.

Jeremy's contributions have strengthened our team, modernized our operations, and positioned us ahead of the curve within the court services sector. He is an outstanding and deserving candidate for the Education Committee's Innovation Award.