

Lisa Tustin, York Region– nominated for Commitment to the Organization

Lisa has been instrumental in a complex, operational initiative that required strong advocacy and sustained collaboration across multiple organizations. She facilitated discussions with the Ministry of the Attorney General (MAG) and key partners to successfully secure a lease arrangement between Infrastructure Ontario and York Region, enabling a stable, workable path forward for court operations and facility use. Lisa ensured the details were translated into action and that the operational transition was completed successfully. In doing so, she advanced York Region's interests and ensured continuity of service to the public—an outcome that directly supports timely court operations and access to justice, while also supporting the financial sustainability of York Region, through a structured leasing arrangement. Lisa's work has been consistently improvement-focused. She led the development and execution of a comprehensive communication plan that included clear emails, FAQs, and information sessions with stakeholders. These efforts reduced uncertainty, aligned partners, and supported informed decision-making during a period of transition. She helped ensure space access and readiness was achieved for the leasing of Courtrooms A1 and A8 and provided to MAG while maintaining service continuity, supporting renovation efforts and minimizing disruptions. She exemplifies the Commitment award through measurable results, sustained collaboration, and a steadfast focus on better outcomes for the organization and the public.